



## Company Policy

It is the policy of Dynamic EMS to provide our customers with products and service of a quality that EXCEEDS their initial and continuing needs and expectations in relation to the price paid and by doing so, help to provide our customers with a competitive advantage in their served markets.

Dynamic EMS is committed to maintain and continually improve a management system which complies with the requirements of BS EN ISO 9001: 2000 and EN13980.

Compliance of product to the certified design is a quality objective and is a purpose of the management system.

The Company recognises the need to strive for continuous improvements throughout its business processes and all employees are involved in Company-wide programmes designed to measure and monitor the achievement of this objective. These processes will be developed and based on analysis of factual data which is published company wide and will be consistent with maintaining mutually beneficial supplier relationships and improved customer satisfaction.

The Directors and Managers of the Company take active participation to ensure that quality programs are established and maintained in the departments for which they are responsible. They are responsible for communicating quality excellence throughout the Company and they actively support methods of increasing communication and broadening responsibility at all levels within the organization.

**Tony Higgins**

Managing Director

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